



FLEX HIT 2016 – 2017

Staff Training and Quality Data Reporting

Marlene Hodges, Senior HIT Advisor

April 21, 2016

Healthcare Intelligence

Examples of Clinical Quality Data Programs

- Inpatient Quality Reporting (IQR)
- Outpatient Quality Reporting (OQR)
- Meaningful Use (MU)
- Physician Quality Reporting System (PQRS)
- National Healthcare Safety Network (NHSN)
- Medicare Beneficiary Quality Improvement Project (MBQIP)



- Gather and share best practices related to collection and submission of clinical quality measures
- Highlight the importance of clinical quality data to improve healthcare quality
- Educate on the importance of staff role in healthcare quality and value based purchasing



- Process documentation: are your processes for submitting clinical quality data documented and updated regularly?
- Staff cross-training: are back-up staff members identified and trained?
- Analysis and integration of data reports: how are you using data to drive improvement?



Helpful Links – Handout Available



Helpful Links for Quality Reporting Resources

Get CMS Notifications for eHealth Topics:

A must-have! Relevant information, deadlines, notices from CMS are sent directly to you for the specific Listserv topics and programs you choose. Sign up today so you don't miss updates!

https://public.govdelivery.com/accounts/USCMS/subscriber/new?topic_id=USCMS_7835

Inpatient Quality Reporting Program (IQR)

- ❖ **CMS IQR Website**
<https://www.cms.gov/medicare/quality-initiatives-patient-assessment-instruments/hospitalqualityinits/hospitalrhodapu.html>
- ❖ **Hospital Compare Website**
www.hospitalcompare.hhs.gov

Outpatient Quality Reporting Program (OQR)

- ❖ **CMS OQR Website**
<https://www.cms.gov/medicare/quality-initiatives-patient-assessment-instruments/hospitalqualityinits/hospitaloutpatientqualityreportingprogram.html>
- ❖ **Hospital OQR Program Support Contractor Website**
<http://www.qualityreportingcenter.com/hospitaloqr/>

Physician Quality Reporting System (PQRS)

- ❖ **CMS PQRS Website**
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/index.html?redirect=/pqri/>
- ❖ **2016 PQRS Implementation Guide**
https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/Downloads/2016_PQRS_ImplementationGuide.pdf
- ❖ **2015 – 2017 PQRS Timeline**
https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/Downloads/2015-17_CMS_PQRS_Timeline.pdf

Meaningful Use (MU) – EHR Incentives Program

- ❖ **CMS MU/EHR Website**
<https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/index.html>
- ❖ **CMS Tipsheet: What You Need to Know for 2016 – Hospitals & CAHs**
https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Downloads/2016_EHWhatYouNeedtoKnowfor2016.pdf

National Healthcare Safety Network (NHSN)

- ❖ **NHSN Website**
<http://www.cdc.gov/nhsn/>

Medicare Beneficiary Quality Improvement Project (MBQIP)

- ❖ **MBQIP Website**
<https://www.rurakcenter.org/tasc/mbqip>

Updated 04/07/2016

Surveying Iowa CAHs

Survey Monkey emailed to CAHs at end of January to gauge:

- Current understanding of process
- Current understanding of importance of role in healthcare quality and value-based purchasing
- Current training and bench-strength support at organization



Surveying Iowa CAHs - *Continued*

- 40 CAHs responded to the assessment survey – THANK YOU!
- Outreach to respondents to begin providing direct assistance
- If you were not able to submit an assessment survey but would like to be added to the list for assistance, contact mhodes@telligen.com



Sharing and Working Together

- Sharing of tools and best practices
- Webinar group trainings
- Site visits
- Partner in Regional Meetings – 5 statewide locations
 - June 28: Storm Lake @ Buena Vista University
 - June 29: Atlantic @ Cass County Community Center
 - July 6: West Des Moines @ Telligen
 - July 7: Ottumwa @ Indian Hills Community College
 - July 20: Waterloo @ Hawkeye Community College



Upcoming Activities

- Training webinar is planned for June – stay tuned for date
- Process tools and references are in development
- Outreach from FLEX staff





Contact Information

Marlene Hodges

(515) 457-3707

mhodes@telligen.com