



Gerd W. Clabaugh, MPA
Director

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Iowa Gambling Treatment Program
Treatment-RSS Roundtable
September 9, 2016
9 – 10:30 AM
NOTES

Agency	Staff on Call:
ADDS	Jessica, Alondra
CFR	Lana, Andrea
Compass Pointe	
EFR	
Heartland	Lorelle
Jackson	
Prelude	
PGRS	
Pathways	
Prairie Ridge	Meagen
SASC	Allison
ISU/Help Line	Margaret
IDPH	Eric
UNI	Ki

Meeting Schedule:

- 9 am Friday, December 2, 2016
- 9 am Friday, March 3, 2017
- 9 am Friday, June 2, 2017

Agenda Items:

1. ISU Clearinghouse

- Form is on Prevention and Health Promotion page at

2. ISU –Helpline

- Monthly Summary for July was reviewed. August is coming.

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<u>Agency detailed information</u>	Total Referrals			Warm Hand Off		
	Hot	Live Chat	Total	Attempted	Success	%
	Line #	#				
ADDS of Southeast Iowa	6	0	6	6	6	100%
Pathways	4	0	4	4	3	75%
Prelude	8	5	13	8	8	100%
Problem Gambling Recovery Services	0	0	0	0	0	0%
Community & Family Resources	0	0	0	0	0	0%
Family Services	9	0	9	9	5	56%
Jackson Recovery Center	2	0	2	2	2	100%
Compass Pointe	2	0	2	2	2	100%
Substance Abuse Services	2	0	2	2	2	100%
Prairie Ridge Treatment Center	1	0	1	1	1	100%
TOTAL	34	5	39	34	29	85%

3. Website Updates

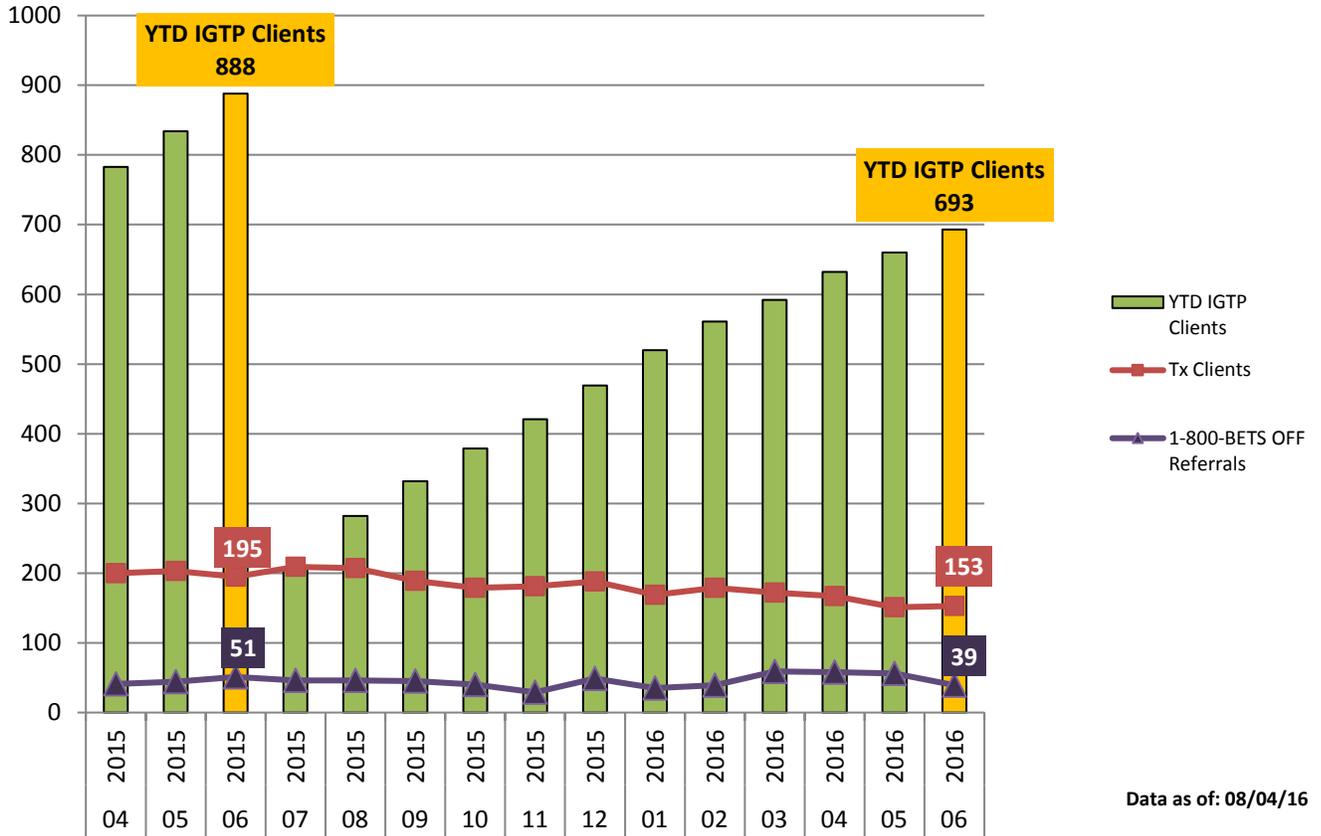
- **IGTP** – www.idph.iowa.gov/igtp
- 1800BETSOFF.org
 - **SASC** - Two Calls, but no follow up.

4. IGTP Monthly Counts

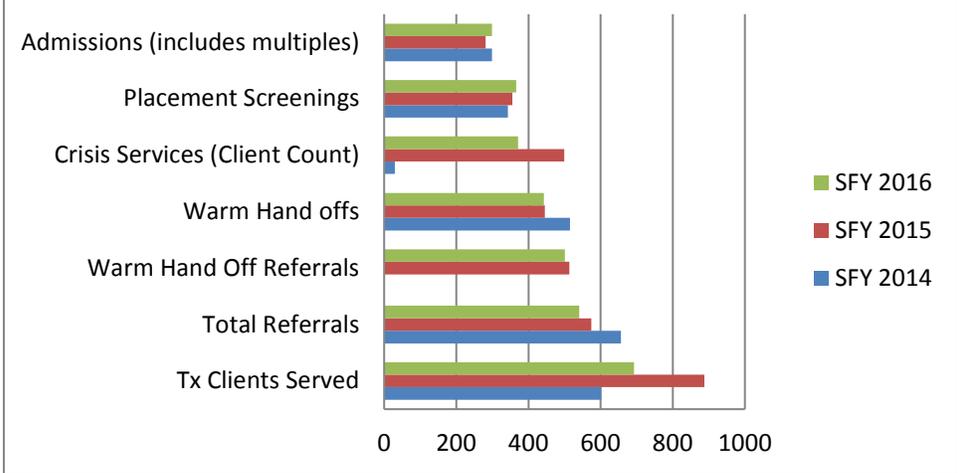
- Monthly client count continues to trend downward (down 33 from last year). Some of the decline is related to opening up the crisis call log again for SFY 2016 for callers who did not wish to provide the minimum information to create a client profile in I-SMART.

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Iowa Problem Gambling Treatment Program
 Tx Clients, Requests for Help, and Referrals



Referral Outcomes FY Comparison



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5. Provider Updates

Agency	Updates
ADDS	Have started doing presentations at Youth Detention Center and local jails.
CFR	Sending two staff to NCRG gambling training conference. MoneySmart doing at Residential and Stacked Deck at STARS. Evening of Hope at ISU. Continue to look at increasing number of referrals.
Compass Pointe	No report
EFR	No report
Heartland	Looking to increase referrals and resolution to dropped BETS OFF Calls. Screening DRUG COURT clients for PG and resulted in several referrals. All new clients are being screened for PG. Conducting financial classes in treatment groups which has helped to identify potential PG clients. Presentations at Residential programs, and residential staffing meetings. Press releases/in kind media. Hands Across the Bridge – 9/17 (10 AM) – Recovery Month event (FREE COFFEE!!).
Jackson	No Report
Prelude	No Report
PGRS	No Report
Pathways	No Report
Prairie Ridge	Providing space for a GA meeting on Tuesday nights. Doing orientations for new casino staff.
SASC	Booth and tables at local fairs/colleges. Numbers are low and looking to increase.
ISU/Help Line	Nebraska person requesting treatment in Iowa. Referred to HFS. HFS has the NE gambling treatment contract.
IDPH	Angela Davis started on 8/29. Eric will be sending out site visit date options early next week.
UNI	Provider survey announcement will be coming from IDPH -- will be sent to Program directors, looking at what is working well, challenges and opportunities for upcoming site visits that will be happening this fall. Voluntary process.

6. Roundtable Discussion Topics/Questions

- VMS
 - Once Batched – can reverse a claim items, but can't delete the Encounter, Encounter remains. Questions, please contact I-SMART Help Desk.
- Increasing Program Enrollment
 - Self-Exclusion Information Packet is available on Website.
 - Some programs are struggling with inserting logo into PDF Document.
 - Programs can send to Eric and he'll insert agency logo.
- Program Profile Report (SSRS)
 - Hopefully coming in September, waiting on next release.
- IGTP 24 Month Client Activity Report
 - Explanations/discharge plans are due to Eric through IowaGrants on 9/12 for clients involved in services more than 24 months.
- Recovery Support Services
 - RSS utilization down 20% from SFY 2015.
 - Eric reviewed eligibility requirements
 - Eric Reviewed Care Coordination as the service that can be billed if RSS management is not happening during an individual appointment. See the RSS manual on the IGTP website.

7. Upcoming National/Regional Trainings:

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- **IBC CARE Conference**
 - September 16, 2016 at Marriot Courtyard in Ankeny.
- **17th annual NCRG Conference on Gambling and Addiction.**
 - September 25-26, 2016
 - Las Vegas
 - For more information: <http://www.ncrg.org/public-education-and-outreach/conference>

8. Topics for next call: Send suggestions to eric.preuss@idph.iowa.gov